

TRAINING CATALOG

2018



BUILDING YOUR SUCCESS

[www.wtctunisie.com](http://www.wtctunisie.com)



WORLD TRAINING & CONSULTING

## WTC Training CATALOG

### TECHNICAL TRAINING

#### API standards

<b>API01</b>	API 653 Tank Inspection, Tank Maintenance & causes of Tank Failure	<b>5 days</b>
<b>API02</b>	API 510 Pressure Vessels – Maintenance Inspection, Rating, Repair & Alternation	<b>5 days</b>
<b>API03</b>	API 570 Piping Inspector	<b>5 days</b>

#### Non-Destructive Testing

<b>NDT01</b>	Liquid Penetrant Testing Direct Level II Course	<b>5 days</b>
<b>NDT02</b>	Magnetic Particle Testing Direct Level II Course	<b>5 days</b>
<b>NDT03</b>	Ultrasonic Testing Level I Course	<b>7 days</b>
<b>NDT04</b>	Ultrasonic Testing Level II Course	<b>10 days</b>
<b>NDT05</b>	Radiographic Testing Level I Course	<b>7 days</b>
<b>NDT06</b>	Radiographic Testing Level II Course	<b>10 days</b>
<b>NDT07</b>	Radio protection	<b>3 days</b>
<b>NDT08</b>	visuel Testing	<b>3 days</b>

#### Lifting & handling

<b>LM1</b>	Forklift Trauck: beginners drivers.	<b>04 days</b>
<b>LM2</b>	Forklift Trauck: conducteurs : Experienced drivers	<b>03 days</b>
<b>LM3</b>	Mobiles cranes: beginners drivers.	<b>04 days</b>
<b>LM5</b>	Mobiles cranes: Experienced drivers.	<b>03 days</b>
<b>LM6</b>	Tower cranes: beginners drivers.	<b>04 days</b>
<b>LM7</b>	Tower cranes: Experienced drivers.	<b>03 days</b>
<b>LM8</b>	Overhead cranes	<b>03 days</b>
<b>LM9</b>	Mobile lifting platforms of persons	<b>03 days</b>
<b>LM10</b>	construction machinery: generality	<b>04 days</b>
<b>LM11</b>	slinging technical	<b>02 days</b>
<b>LM12</b>	Loaders and elevators: maintenance and user safety.	<b>03 days</b>
<b>LM13</b>	Lifting platforms: driving and maintenance..	<b>02 days</b>
<b>LM14</b>	Fixed hydraulic cranes and slinging techniques	<b>03 days</b>
<b>LM15</b>	Organization of maintenance in amusement parks.	<b>03 days</b>
<b>LM16</b>	Inspection of lifting appliances and accessories	<b>10 days</b>
<b>LM17</b>	Practice and technique of safety in mechanical handling	<b>02 days</b>



BUILDING YOUR SUCCESS



## ELECTRICITY

<b>ELE01</b>	Electrical empowering of electrician personnel involved in LV and HV.	<b>4 days</b>
<b>ELE02</b>	Electrical empowering of no electrician personnel	<b>2 days</b>
<b>ELE03</b>	Recycling of empowering electrician	<b>5 days</b>
<b>ELE04</b>	Recycling of empowering no electrician	<b>5 days</b>
<b>ELE05</b>	Industrial electricity: initiation.	<b>7 days</b>
<b>ELE06</b>	Electricité industrielle: perfectionnement.	<b>5 days</b>
<b>ELE07</b>	Industrial electricity: LV networks and motor protection.	<b>10 days</b>
<b>ELE08</b>	Industrial electricity: safety of workers.	<b>7 days</b>
<b>ELE09</b>	Role and characteristics of low-voltage neutral systems	<b>10 days</b>
<b>ELE10</b>	Electrical diagrams.	<b>3 days</b>
<b>ELE11</b>	Electrical Installations in Establishments Receiving Public "ERP".	<b>04 days</b>
<b>ELE12</b>	Electric installations in premises and places presenting risks of explosion.	<b>03 days</b>
<b>ELE13</b>	Electrical installations in local medical use	<b>02 days</b>
<b>ELE14</b>	Protection and maintenance of electrical installations.	<b>03 days</b>
<b>ELE15</b>	electrical Power saving	<b>04 days</b>
<b>ELE16</b>	Troubleshooting methodology of electrical installations and equipment.	<b>03 days</b>
<b>ELE17</b>	Disturbances of electrical installations: nature, origin and remedies.	<b>04 days</b>
<b>ELE18</b>	Introduction to low current installations.	<b>03 days</b>
<b>ELE19</b>	Emergency power station by generators	<b>03 days</b>
<b>ELE20</b>	Control of electrical installations	<b>10 days</b>
<b>ELE21</b>	Electrical regulation	<b>4 days</b>
<b>ELE22</b>	Detection of electrical faults	<b>4 days</b>
<b>ELE23</b>	Maintenance of electrical systems: preventive approach	<b>4 days</b>
<b>ELE24</b>	Protection of electrical installations: management and energy saving	<b>4 days</b>
<b>ELE25</b>	Awareness of electrical hazards: work safety in HV and LV areas	<b>3 days</b>
<b>ELE26</b>	Industrial regulation: temperature, level, flow, pressure	<b>4 days</b>



...BUILDING  
YOUR SUCCESS

## FIRE SAFETY

<b>INC01</b>	Fire Safety: first teammates interventions	<b>02 days</b>
<b>INC02</b>	Fire safety: teammates seconds interventions.	<b>03 days</b>
<b>INC03</b>	Fire safety: Handling of fire extinguishers.	<b>01 day</b>
<b>INC04</b>	Fire safety: general knowledge.	<b>03 days</b>
<b>INC05</b>	Fire safety: protection of electrical installations.	<b>05 days</b>
<b>INC06</b>	Fire safety: hospital staff.	<b>05 days</b>
<b>INC07</b>	Fire safety: Establishments Receiving from the Public.	<b>03 days</b>
<b>INC08</b>	Coordinator of fire safety systems.	<b>03 days</b>
<b>INC09</b>	Regulations and standards for fire safety fire systems.	<b>05 days</b>
<b>INC10</b>	Fire detection: basic principles.	<b>04 days</b>

## ENERGIE ET PRESSION

<b>EPR01</b>	Safety of gas installations in industry.	<b>03 days</b>
<b>EPR02</b>	Safety of gas installations in the tertiary sector.	<b>03 days</b>
<b>EPR03</b>	Safety of gas installations in publicly owned establishments.	<b>02 days</b>
<b>EPR04</b>	Operation and control of boilers.	<b>05 days</b>
<b>EPR05</b>	Boiler water treatment.	<b>04 days</b>
<b>EPR06</b>	Inspection & Control of pressure vessels	<b>10 days</b>

## SOUDAGE

<b>IS01</b>	Qualification of welders.	<b>05 days</b>
<b>IS02</b>	Introduction to the practice of welding in one or more processes.	<b>05 days</b>
<b>IS03</b>	Improvement in the practice of welding in one or more processes.	<b>05 days</b>
<b>IS04</b>	Electrical arc welding.	<b>05 days</b>
<b>IS05</b>	TIG welding.	<b>05 days</b>
<b>IS06</b>	MAG welding..	<b>05 days</b>
<b>IS07</b>	Oxyacetylene torch welding.	<b>05 days</b>
<b>IS08</b>	Assembly of pipes	<b>03 days</b>
<b>IS09</b>	Hygiene and safety in welding	<b>03 days</b>
<b>IS10</b>	Welding risks: protection and prevention	<b>03 days</b>
<b>IS11</b>	New developments in welding regulations (Standard NF EN 81-040)	<b>03 days</b>

CONSTRUIRE  
VOTRE SUCCÈS...

...BUILDING  
YOUR SUCCESS

**MANAGEMENT****Quality Management**

<b>SMQ01</b>	Requirements and principles of ISO 9001: 2015	<b>3 days</b>
<b>SMQ02</b>	Auditor Internal Quality ISO 9001: 2015 & ISO 19011: 2011	<b>3 days</b>
<b>SMQ03</b>	Quality management manager	<b>3 days</b>
<b>SMQ04</b>	Manage processes in accordance with the requirements of ISO 9001: 2015	<b>3 days</b>
<b>SMQ05</b>	Customer satisfaction and claims handling according to ISO 10002: 2014 & ISO / TS 10004: 2012	<b>3 days</b>
<b>SMQ06</b>	Evaluation of non-quality costs	<b>2 days</b>
<b>SMQ07</b>	Manage a Quality Management System	<b>3 days</b>
<b>SMQ08</b>	Tableau de bord et indicateurs qualité	<b>3 days</b>
<b>SMQ09</b>	Strategic planning in the context of a management system	<b>2 days</b>
<b>SMQ10</b>	Tools to listen to your customers	<b>3 days</b>
<b>SMQ11</b>	ISO 9004: Sustainable Performance Management	<b>3 days</b>
<b>SMQ12</b>	Requirements of an ISO 50001 Energy Management System	<b>3 days</b>
<b>SMQ13</b>	Requirements of an ISO 50001 Energy Management System	<b>3 days</b>
<b>SMQ14</b>	Energy-Watch Regulations	<b>3 days</b>
<b>SMQ15</b>	Head of Energy Management	<b>2 days</b>
<b>SMQ16</b>	The calculation of the Energy Balance	<b>2 days</b>
<b>SMQ17</b>	Renewable energies	<b>2 days</b>
<b>SMQ18</b>	Requirements of IATF 16949: 2016	<b>3 days</b>
<b>SMQ19</b>	Internal Auditor IATF 16949: 2016	<b>3 days</b>
<b>SMQ20</b>	Requirements of ISO 22000: 2005	<b>3 days</b>
<b>SMQ21</b>	Internal Auditor ISO 22000: 2005 & ISO 19011: 2011	<b>3 days</b>
<b>SMQ22</b>	Food Safety	<b>2 days</b>
<b>SMQ23</b>	Audit protocol requirements FSSC 22000	<b>2 days</b>
<b>SMQ24</b>	Food hygiene and personal hygiene	<b>2 days</b>
<b>SMQ25</b>	Hygiene and good cleaning practices	<b>2 days</b>

<b>Environmental management</b>		
<b>SME01</b>	Requirements of ISO 14001: 2015	<b>3 days</b>
<b>SME02</b>	Internal Auditor ISO 14001: 2015 & ISO 19011: 2011	<b>3 days</b>
<b>SME03</b>	Environmental Regulation in Tunisia	<b>2 days</b>
<b>SME04</b>	Environmental Management Head	<b>4 days</b>
<b>SME05</b>	Methods and techniques of initial environmental analysis	<b>2 days</b>
<b>SME06</b>	Industrial waste management methods and techniques	<b>2 days</b>
<b>SME07</b>	Monitoring and measurement in an environmental management system	<b>2 days</b>
<b>SME08</b>	Environmental and Emergency Management	<b>3 days</b>
<b>SME09</b>	Management and Storage of Dangerous Goods	<b>3 days</b>
<b>SME10</b>	Transportation of hazardous materials	<b>3 days</b>
<b>SME11</b>	Handling chemicals	<b>2 days</b>
<b>SME12</b>	Storage of incompatible chemicals	<b>2 days</b>
<b>Occupational health and safety management</b>		
<b>SST01</b>	Requirements of the OHSAS 18001: 2007	<b>3 days</b>
<b>SST02</b>	Internal Auditor OHSAS 18001: 2007 & ISO 19011: 2011	<b>2 days</b>
<b>SST03</b>	Health & Safety at Work Regulations in Tunisia	<b>2 days</b>
<b>SST04</b>	Occupational Health and Safety Manager	<b>4 days</b>
<b>SST05</b>	Methods and techniques for developing a hazard study and contingency plans	<b>2 days</b>
<b>SST06</b>	Gestures and postures	<b>2 days</b>
<b>SST07</b>	First aid and prevention of fire and explosion hazards	<b>4 days</b>
<b>Accreditation of Inspection Bodies</b>		
<b>ACC01</b>	Requirements of ISO 17020: 2012	<b>3 days</b>
<b>ACC02</b>	Audit practice ISO 17020	<b>3 days</b>
<b>ACC03</b>	Accreditation ISO 17020: Technical Aspect	<b>3 days</b>
<b>ACC04</b>	Accreditation ISO 17020: Initiation	<b>2 days</b>
<b>Metrology &amp; Laboratory Accreditation</b>		
<b>MET01</b>	Requirements of ISO 17025: 2005	<b>3 days</b>
<b>MET02</b>	Implementation of an ISO SYSTEM 17025	<b>3 days</b>
<b>MET03</b>	Internal Auditor ISO 17025: 2005	<b>3 days</b>
<b>MET04</b>	Techniques and measurements in metrology	<b>3 days</b>
<b>MET05</b>	Management, monitoring and evaluation of measuring instruments	<b>3 days</b>

## Human Resources Management

<b>MRH01</b>	Quality demand for a rational management of human resources	<b>3 days</b>
<b>MRH02</b>	Manage a successful team	<b>3 days</b>
<b>MRH03</b>	Strategic intelligence and business intelligence	<b>3 days</b>
<b>MRH04</b>	Plan, Do, Check, Act (PDCA): a technique of conducting strategy	<b>3 days</b>
<b>MRH05</b>	Decision-making and leadership	<b>3 days</b>
<b>MRH06</b>	Stress Management	<b>3 days</b>
<b>MRH07</b>	Crisis management	<b>3 days</b>
<b>MRH08</b>	Conflict management	<b>3 days</b>
<b>MRH09</b>	Communication techniques	<b>3 days</b>
<b>MRH10</b>	Corporate Governance	<b>3 days</b>
<b>MRH11</b>	Corporate social and environmental responsibility (SER): a managerial revolution, a fashion effect or a communication strategy	<b>3 days</b>
<b>MRH12</b>	Strategic foresight	<b>3 days</b>
<b>MRH13</b>	Skills management	<b>3 days</b>
<b>MRH14</b>	Benchmarking	<b>3 days</b>
<b>MRH15</b>	Training of Trainers (TOT)	<b>3 days</b>

## Finance and Banking

<b>FB01</b>	Finance management	<b>3 days</b>
<b>FB02</b>	Risk management	<b>3 days</b>
<b>FB03</b>	Islamic Finance	<b>3 days</b>
<b>FB04</b>	Budgeting by Objective	<b>3 days</b>
<b>FB05</b>	Dashboard and reporting	<b>3 days</b>
<b>FB06</b>	Finance for non-financial	<b>3 days</b>
<b>FB07</b>	Use of financial statements, disclosure and financial communication	<b>3 days</b>
<b>FB08</b>	Planification et analyse des couts d'un projet	<b>3 days</b>
<b>FB09</b>	La cartographie des risques	<b>3 days</b>
<b>FB10</b>	Microfinance	<b>3 days</b>
<b>FB11</b>	Statistical and dynamic analysis of the financial situation	<b>3 jours</b>
<b>FB12</b>	Improvement in financial analysis	<b>3 days</b>
<b>FB13</b>	Optimization of financial management and development of financial dashboard	<b>3 days</b>
<b>FB14</b>	Development and implementation of an investment project and construction of the business plan	<b>3 days</b>
<b>FB15</b>	Improvement in tools and the use of financial analysis for decision-making: practical aspects and computer application	<b>3 days</b>
<b>FB16</b>	Study of the financial profitability of projects and preparation of investment plans	<b>3 days</b>
<b>FB17</b>	Financial ratios	<b>3 days</b>
<b>FB18</b>	Analysis and financial diagnosis of the company	<b>3 days</b>





Adresse : Résidence Tunis Carthage, 3ème étage , Bureau A13- Borj Baccouche, Ariana - TUNISIE  
Télé : (00 216) 71 71 92 22 - Fax : (00 216) 32 40 74 30 - E-mail : [info@wtctunisie.com](mailto:info@wtctunisie.com) - Site : [www.wtctunisie.com](http://www.wtctunisie.com)